

Victoria Gardens Surgery - April 2026

4,676

-401(5,077)

Total number of calls to surgery:

2,021

-196(2,217)

Number of calls answered within two minutes:

747

14(733)

Number of calls abandoned:

18,735

-970(19,705)

Items issued via prescription:

215

1(214)

Referrals Made:

136

-33(169)

Fit Notes Issued:

301

55(246)

Administrative Communications Issued (letters/emails):

58

-937(995)

Text Messages Sent and Received:

2,680

-51(2,731)

Total digital requests submitted to practice:

3,410

-19(3,429)

Appointments - Total:

3,037 (89.062%)

40(2,997)

Appointments - Seen:

373 (10.938%)

-59(432)

Appointments - DNA: